

Roadmap 2026 Vision 2030

March 2023





Old and new trends are impacting logistics ...



Consumer needs

Demographic shifts
Rise of e-commerce
continues



Supply chain challenges

Geopolitical events, trade barriers Agility and resilience Multi-sourcing



Competitive landscape

Customers / suppliers become competitors "Digital" forwarders invest in operations





Data & automation

Unique insights from data New and better services More efficient operations



Sustainability

Increasing regulation

Demand from customers

Generational shift



Transport capacity

Volatility remains

Data quality still low



We have a clear vision and roadmap

Clear choices underpinning Roadmap 2026







Lead with quality and trust

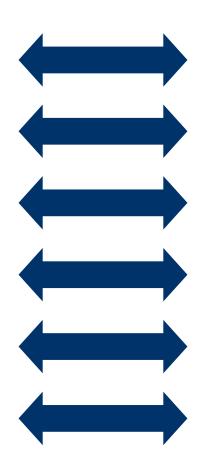
Provide the best logistics experts and technology

Maintain our asset-light business model

Focus on unit yields and margins while maintaining growth path

Develop our business in a continuous and disciplined manner

Execute medium term roadmap towards a longer-term vision



Be the cheapest, transactional

Only one element, not both

Invest heavily in transport assets

Just go for growth

Radical change

Short-term action plans only

Roadmap 2026 as first step towards our Vision 2030



2017 - 2022

2023 - 2026

2027 - 2030

Roadmap 2022

Roadmap 2026

Acceleration towards Vision 2030

- ✓ Roadmap 2022 successfully implemented
- ✓ Strong foundation for next roadmap cycles

- First defined set of initiatives towards Vision 2030
- Disciplined & agile execution, and risk management
- Adjust based on learnings from Roadmap 2026
- Accelerate growth and profitability

Our brand values anchor the Vision 2030 and Roadmap 2026





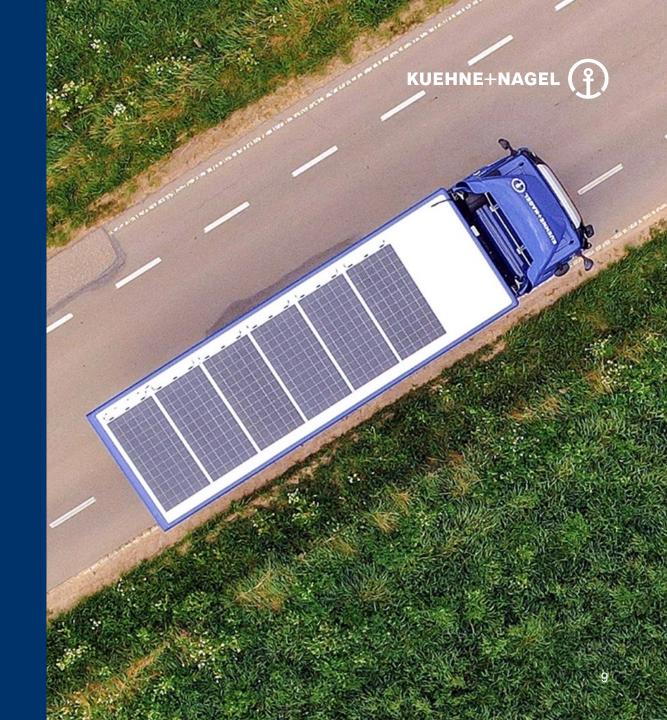
Our **brand** defines **why** we exist, **how** we act and **who** we are

Our **Vision 2030** defines **what** we want to achieve in the medium term

Our Roadmap 2026 translates our vision into measurable actions

Vision 2030

Becoming the most trusted supply chain partner supporting a sustainable future.









Kuehne+Nagel Experience

Quality services consistently and efficiently delivered for higher customer satisfaction

Leadership, people development, and processes for higher employee motivation





Kuehne+Nagel Experience

Key to Vision 2030: Strong track record of consistent high quality service increases trust in ability to also deliver in the future





Digital Ecosystem

Connected data sources for superior insights and service offering

Higher degree of automation for efficiency

Modern technology for faster go-to-market





Digital Ecosystem

Key to Vision 2030: Enables a consistent high quality customer and employee experience and new business opportunities





Living ESG

Tangible solutions to reduce CO2 emissions in supply chains and environmental impact

Working environment to attract and retain top logistics talent

Governance to safeguard economic success





Living ESG

Key to Vision 2030: Directly supports sustainability for our planet, our people, and our profitability





Market Potential

Industry solutions for strengthened value proposition and differentiation

High-growth markets for higher overall growth and improved footprint

Value-added solutions for higher growth and profit margins





Market Potential

Key to Vision 2030: Increases our capability to solve critical supply chain problems with our customers





Inspire. Empower. Deliver.

