

Flying into new horizons

Yngve Ruud

Executive Vice President Air Logistics

In air logistics, we have achieved our ambition.

We are number one in the air logistics industry. We have been trusted with the most precious cargo in air logistics industry, namely Covid-19. We transported billions of vaccines without any failure at all. We created solutions for our customers, and we work with our partners how to come to a sustainable low carbon business model.

eTouch and changing our operational model is been key and our foundation now for going forward into 2026 is stronger than ever. We work on a fully automated shipment's operation. We will take sustainability to the next level. We have initiatives when it comes to gateways, network optimisation, when it comes to our carrier partners. We will invest into technology. We will create more eTouch capabilities. We will invest in our talents. And we will make sure that we have a trusted customer relationship going into the future.

It's all around an extraordinary customer experience.